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Introduction

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Please send the written communication to our representative at the following email address: yvonne@y-p-m.com

Fees and Receipt of Service

Some of the features, such as the ability to receive parent education/coaching from a representative of Your Parenting Matters, require you to pay a fee. You agree to pay the fee and any other charges incurred in connection with the agreed upon service, including any applicable taxes, at the rates in effect when the charges were incurred. We will bill all charges automatically to your credit card or PayPal account in advance of engaging in the parent education/coaching session. All fees and charges are nonrefundable, except in instances where we are unable or unwilling to provide the requested service. We may change the fees and charges then in effect, or add new fees or charges, by giving you notice in advance.

Whether the parent education/coaching session is telephonic or electronic in nature, the session will be scheduled within an acceptable time frame from payment of the required fee referenced above. Additionally, the session will be scheduled between you and a representative of Your Parenting Matters for a mutually convenient time.

Indemnity

You agree to defend, indemnify, and hold Your Parenting Matters, its officers, employees, agents, suppliers, and all other associated representatives harmless from and against any claims, actions or demands, liabilities and settlements including without limitation, reasonable legal and accounting fees, resulting from, or alleged to result from, your violation of these Terms and Conditions of Use.

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Severability of Agreement

If any provision of the Agreement is found by a court or other binding authority to be invalid, you agree that every attempt shall be made to give effect to the parties' intentions as

reflected in that provision, and the remaining provisions contained in the Agreement shall continue in full force and effect.

Contact Information

If you have any questions or concerns with respect to this Agreement or the website you may contact a representative of Your Parenting Matters by email (yvonne@y-p-m.com)